

## Frequently asked questions “Images sur Glace” CanSkate / PreJunior Participants:

### **Is participation mandatory?**

Participation in the Ice Show is optional however all skaters are invited and encouraged to participate to share their acquired skating skills for an appreciative audience filled with family & friends in the form of a professionally choreographed performance.

### **My child has just begun to skate this year, is he/she advanced enough to perform in the show?**

The Ice Show is open to all skaters registered during the 2018-2019 Fall-Winter Season. Skaters MUST be able to follow instruction. Skaters will be grouped according to skill level. Our coaches design each show number to showcase the appropriate skating level allowing everyone to participate and enjoy their experience.

Please note that you will only be able to register for categories that your skater is eligible to skate in.

### **When are the show practices?**

The CanSkate/PreJunior show practices are different from the original class times but have been scheduled for the same day the skater normally skates.

The practice time appears on the web page for the ice show, your registration receipt as well as in your personal account calendar.

### **Does my skater have to attend every practice?**

We ask that skaters attend all practices, but we understand that you may have to miss a practice due to illness. Please keep in mind that each skater is an integral part of the show number and their absence can hinder the performance of the other skaters in the group.

### **How long will my child be on the ice during the show?**

CanSkate / PreJunior participants will have 1 group number as well as participating in the finale. Although this may not seem like a lot of time on the ice, the young CanSkate members see it as a very exciting and important event.

### **Does my child have to participate both show dates?**

All skaters registered for the ice show must participate in both presentations of the annual ice show “Images Sur Glace” to be held Saturday April 13<sup>th</sup> and Sunday April 14<sup>th</sup>, 2019

### **Can I remain with my child during the show?**

Due to the large number of participants, access to the corridors and dressing rooms is restricted to the skaters and the volunteers.

### **Do I have to buy a costume?**

The club is responsible for renting a costume for your child’s number. You do not have to purchase a costume.

- All skaters must wear their full club uniform and name badge to each practice and show.
- The skater must bring their helmet (if applicable).
- ALL clothing and equipment must be properly identified with the name of the skater.

**Will my child receive a meal?**

The club will NOT provide a meal. A small snack will be provided during intermission on the show dates. Please ensure that your child has been fed prior to arrival. If a skater has allergies or food intolerances, please provide a NOTE listing allergies or food intolerances. Skaters **must NOT** bring any food containing **peanuts** or **nut products**.

**Why can't my child bring home their equipment after the dress rehearsal / show?**

To ensure that equipment is not forgotten or misplaced. Children **MUST** leave their skates in the dressing room after the dress rehearsal on Thursday, April 11<sup>th</sup>. They will leave the arena with their regular shoes. Skates and equipment will be brought home **ONLY** after the end of the Sunday show. The club will collect all clothing and equipment after the ice show. They can be collected from the club office beginning April 25<sup>th</sup>. Please send the club an email to ensure a volunteer is present.

**Are there any extra costs?**

- Tickets for family and friends to watch the performances are offered for sale beginning the 2<sup>nd</sup> week in March at a modest cost of \$10 per person. All seating is numbered and the ticket you purchase is guaranteed.
- If you wish to purchase a DVD, it is available for presale at a modest cost of \$30. DVDs purchased at the ice show will cost \$35.
- A professional takes quality group and individual photos of our skaters, which are available for purchase during the ice show.
- Skaters must be picked up within 15 minutes of the end of all show practices and show presentations. Late pick-ups will incur a late fee of \$5 for each additional 5-minute block.

**Penalties:**

The club subsidizes the cost of the rental of the costume provided the skater attends all practices, dress rehearsal and both presentations of the show. If the skater cannot be present for all activities, fees may apply.

**What happens if my child changes their mind and does not wish to participate after I have registered?**

Cancellation fees as per the show policy will apply.